



CTAS Purpose Area #3 Grantee Training and Technical Assistance (T/TA)

Resource List — Caseflow Management and Backlog

- **Alaska Court Systems (Alaska.gov):**
 - [Summary of Post-Pandemic Supreme Court Orders Continuing Beneficial Practices](#)
This document includes four Alaska Supreme Court orders for best practices to improve approaches to justice post-pandemic.
- **Canadian Action Committee on Court Operations in Response to COVID-19 (fja.gc.ca):**
 - [Roadmap to Recovery: Orienting Principles for Reducing Court Backlog and Delays](#)
This non-prescriptive guidance focuses on immediate strategies that could be implemented within existing resources and legal frameworks to control or alleviate backlog and delays in cases currently before the courts.
- **Casey Family Programs (Casey.org):**
 - [Backlog Reduction: Effective Strategies for Managing the Crisis \(Nov 2017\)](#)
This brief provides some effective strategies to handle backlog and addresses why it is important to do so.
- **Center for Court Innovation (InnovatingJustice.org):**
 - [Prosecutor-Led Diversion: A National Survey](#)
The survey looks at how diversion programs offer the prospect of “off-ramping” suitable cases early in the court process resulting in increased case processing efficiency, and reduced court backlogs.
- **Crest Advisory | Crime and Justice Specialist | United Kingdom (crestadvisory.com):**
 - [Survive. Recover. Rebuild. Justice post Covid-19 \(2021\)](#)
This report contains five core recommendations to survive the crisis, recover and rebuild the criminal justice system.





- **DivorceAdvised ([DivorceAdvised.com](https://www.DivorceAdvised.com)):**
 - [Randall O. Delgado, The Impact of Mediation on Court Backlogs: A Comparative Analysis \(2024\)](#)
This article explores how mediation can impact court backlogs through a comparative analysis of traditional court processes and mediation.

- **House of Commons Committee of Public Accounts ([Parliament.uk](https://www.Parliament.uk)):**
 - [Reducing the Backlog in Criminal Courts \(Session 2021-22\)](#)
The report includes recommendations on reducing backlog, and the implications caused by not doing so.

- **Legal Bites ([legalbites.in](https://www.legalbites.in)):**
 - [The Burden of Backlog of Cases: Reforms and Measures \(2020\)](#)
This article looks upon the potential for clearing up the backlog of cases which has become the “Achilles heel” of the Judiciary.

- **Louisiana Supreme Court ([lasc.org](https://www.lasc.org)):**
 - [Handling Case Backlog and Post-Pandemic Docket Management: A Resource Provided by the Louisiana Supreme Court with assistance from Louisiana Judicial Partners \(March 2021\)](#)
This resource is a response to a request for suggested practices that will minimize delays and address the case backlog.

- **National American Indian Court Judges Association (NAICJA)([naicja.org](https://www.naicja.org)):**
 - [Pandemic Resources for Tribal Courts | NAICJA](#)
This is a link to other resources provided by NAICJA to address pandemic and post-pandemic tribal court needs.

- **National Center for State Courts (NCSC)([ncsc.org](https://www.ncsc.org)):**
 - [Alternative Court Hours Toolkit \(March 2023\)](#)
This toolkit provides an aid in expanding the availability of the courts by providing alternative hours of operation.



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- [Caseflow Management Resources | NCSC](#)
This resource provides information on caseflow management and provides links to further information.
- [50 Years of Caseflow Management - What Have We Learned](#)
This webinar discusses caseflow management and best practices over time.
- [Caseflow Management - The Next Generation](#)
This webinar discusses caseflow management and the growing call for courts to approach caseflow management through the user's point of view (i.e., person-centered).
- [Court Management and Performance on Vimeo \(Includes various webinars on Backlog Reduction\)](#)
These video resources address court management, as well as backlog reduction.
- [Twelve Essential Steps to Tackle Backlog and Prepare for a Surge in New Civil Cases: A Pandemic Resources from CCJ/COSCA \(July 2020\)](#)
This resource provides tips on using resources wisely and working efficiently without compromising availability of justice or jeopardizing critical and well-established principles of procedural fairness.
- [Civil Justice Initiative: Best of the Best Civil Justice Resources: Caseflow Management](#)
This link includes resources related to court management including caseflow management and includes reports, articles, and videos.
- [National Study Finds Expedited Action Rules Can Ease Civil Case Backlogs | NCSC](#)
In its report, agencies found that rules adopted by the Supreme Court of Texas in 2012 have expedited the resolution of cases.
- [Civil Justice Initiative: A Renewed Analysis of the Expedited Action Rules in Texas Courts \(March 2023\)](#)
The report addresses how the expedited action rules in Texas were intended to increase availability of justice in simple civil cases by addressing the duration, cost, and degree of conflict in discovery; addressing the costs associated with mediation; lowering times to disposition; and decreasing the overall length of trials in civil cases.



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- [Trial Court Performance Measures | CourTools](#)
This resource explores measures for court performance including court case management.
- **National Judicial College (NJC)(judges.org):**
 - [Caseflow Management Report: The Caseflow Management Consortium a 21st Century Idea to Achieve Sustainability](#)
This report addresses issues identified as impacting case flow management, it focuses on the creation of the Consortium and potential issues that the Consortium could address in this regard.
- **New York Courts (nycourts.gov)**
 - [New ADR Initiative Aims to Reduce Case Delays and Enhance Justice](#)
This Press Release discusses how an Alternative Dispute Resolution initiative can assist with backlog.
- **State of Texas (txcourts.gov)**
 - [Best Practices to Address Backlog Due to Inability for Courts to Operate During Closure and In-Person Hearings](#)
The report gives recommendations intended to provide “Best Practice” solutions as courts begin efforts to address the backlog created by the COVID-19 pandemic.
- **Tribal Law and Policy Institute (TLPI)(home.tlpi.org):**
 - [COVID -19 Resources | Courts, Court Staff & Legal Resources](#)
TLPI launched an Indian Country COVID-19 (Coronavirus) Resources Page with links to information and resources concerning relevant tribal, federal, and state issues, initiatives, and resources for effectively addressing the COVID-19 pandemic in American Indian and Alaska Native communities. This subpage serves as a clearinghouse of relevant court and legal resources.

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